

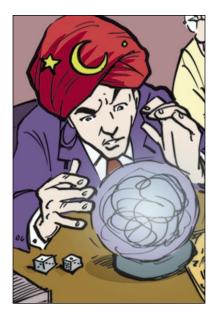






Tracker Data Warehouse

www.TrackerSuite.com/DataWarehouse



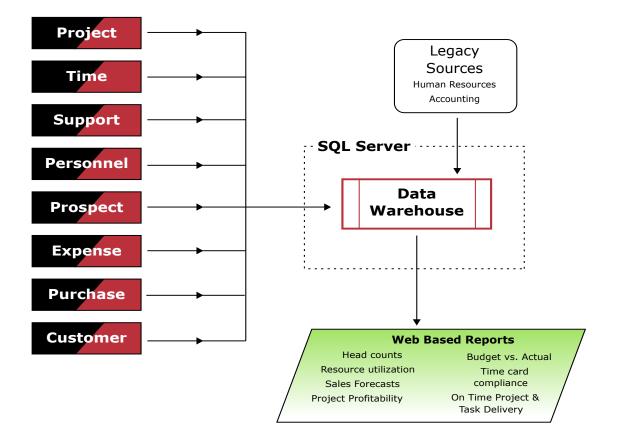
Leverage the data from your Project, IT, HR and Sales divisions for effective decisions

The Tracker Data Warehouse is a Web based reporting engine which uses the SQL Server as a back-end data store. The Tracker Data Warehouse provides users with simple, fast access to the metrics of their business efforts and performance.

The Tracker Data Warehouse gathers data from all of the Tracker databases as well as legacy HR and accounting systems. It compiles this data into reports which users can manipulate dynamically through filters, pivot tables and dragand-drop functions. These reports can be printed from the browser or exported to Microsoft Excel.

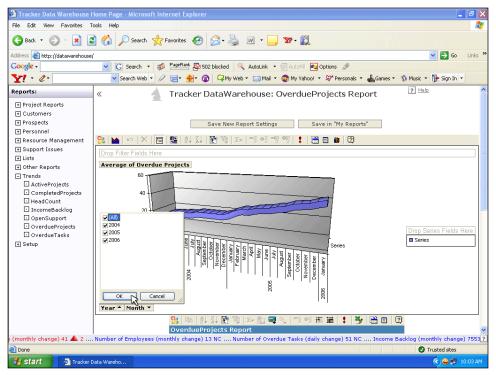
Users can save reconfigured reports as new report templates for later use with the click of a button. The Tracker Data Warehouse also includes a report editor for creating new, custom reports.

Through all-inclusive data collection, accessible reports which can be configured in increasing levels of detail, and simplified intelligence sharing, the Tracker Data Warehouse serves as a single point of access to business intelligence on every aspect of the enterprise.



ess 🎒 http://datawarehouse/		~	M. 3		7 - 🚬	- 🕺	2				
										💌 🄁 Go	Links
ogle -	🖸 Search 🔹 🚿	PageBank 🔤 50	02 blocked	× A	utoLink 🝷		Notions 🥖				
1 - 0 -	🖌 Search Web 👻 🖉	🖻 - 🔶 - 🗿	🕽 🛛 📮 Му У	Veb 🔻	🖂 Mail 🔻	om My Yal	noo! 👻 💱 Persona	als 🔹 📥 Games 🔹	🚯 Music 🔻	🚺 Sign In 🝷	·
orts:	1 <u>2 3>></u>										
Project Reports	Project Name 🛛	Department	Warning	%	Bud Hrs	ActHrs	Overdue Tasks	Expected Finish	Slippage	As Of	Statu
Customers	Consolidated Invoicing	FIN - Finance	Schedule	0			0	1/30/2005	354		Activ
Prospects	Craig Brannick			0			0	12/3/2004	412		Activ
Personnel	Install Customer Issue						-				
Resource Management	Management Improvements	ENGR - Engineering		0			0	12/29/2006	0		Red
Support Issues Lists	Database Upgrade	MKT -		0				1/7/2005	377		Activ
Other Reports	Department of	Marketing ADMIN -									
Activity Aggregate	Agriculture	Administration	Schedule	0			0	6/30/2004	568	1/10/2004	Activ
Activity Ledger Detail	Department of Education 2003	ADMIN - Administration		0	730		0	12/1/2003	780		Issue
 Backlog Billable Activity 	Department of Energy 2003	ADMIN - Administration	Schedule	0	50		0	9/17/2003	855		Activ
Budget By Month Current Delivery Schedule	Department of Energy 2006	PADMIN - Products Admin	Schedule	0			0	6/30/2006	0		Activ
Earned Value On Time Delivery On Time Delivery-Tasks	Department of Health and Human Services	FIN - Finance		100			0	1/27/2004	723		Com
Project Dashboard Project Hours and Labor Cost	Department of Natural Resources 2003	FIN - Finance	Schedule At Risk	30	400		0	10/31/2003	811		Field in Progr
Project Update Rollup	Department of Revenue 2003	FIN - Finance		0			0	10/31/2003	811		Repo Writir
Trends Setup	Directory Plus	ADMIN - Administration		7	600		0	5/20/2005	244		Activ
	Domino 6 Migi non	ADMIN - Administration		15			0	12/31/2005	19	10/30/2003	Activ
	Employee Hiring Process Improvement	ADMIN - Administration		0			0	1/25/2004	725		Activ
	<										>

Project Dashboard reports



Project Trend reports

File Edit View Favorites Tools I						
🌍 Back 🔹 🕥 🕤 🗾 💋 🎸) 🔎 Search 🤺 Favorites	🚱 🎯 - 🌺 💌 - 🥃 🐲 -	- 12			
ddress 🕘 http://datawarehouse/					*	🔁 Go Links
Google -	🖸 Search 🔹 🚿 PageRa	nk 🔄 502 blocked 🛛 🜂 AutoLink 🝷 🗐 Aut	ofill 🔁 Options 🌛)		
Y! - l-	🗸 Search Web 🔹 🖉 📑	🐠 • 🔞 🛛 🖓 My Web • 🖂 Mail • 🚳 My	Yahoo! 🝷 💝 Perso	nals 🔹 📥 Games 🔹	🕥 Music 🝷 🚺	Sign In 🔹
leports:	« 4	Tracker DataWarehouse: F	Project Dortf	alia Dapart	? Help	
- Project Reports	~ 2	Tracker Datawarenouse; F	TOJECT PORT	лю керогі	Son Street	n Printable Version
Activity Ledger						
Budget vs. Actual			OR Current Mont	h 🔽 Requery	-	
Budget vs. Actual - Detail		Prom: 1/1/2003 10: 12/31/2003	OR Current Mont	n 💌 Keddery	_	
Expense Pie		Save New Report Settings	Save in	"My Reports"		
Project History Graph						
Project New, Comp. Pend.	🤮 🖻 🕴 🖓 🖓 🦻	🌒 🖂 🏫 🍕 🌾 🖷 🖷 🖬 🖠	🎽 🗎 🗎 🕻	0		
Project Portfolio	Project Portfolio Re	port				
Project Update	Drop Filter Fields Here					
Time Pie				Drop Column Field		
Weekly Activity Planning		Project Link	▼ Timeliness ▼	Budgeted Hours Ac		
+ Customers	Active			8,820	7,540	\$641,500.0
+ Prospects	Complete		+		380 760	\$14,000.0
Personnel	E Field Work in Progress	Department of Natural Resources	Late +	700	640	\$0.0
Resource Management		Group Benefits		700	640	\$11,800.0
+ Support Issues		Total			1,400	\$11,800.0
F Lists	FI Green	Improved General Ledger Reporting	+	325	270	\$11,000.0
Other Reports	El Green	Oracle General Ledger	+	400	321	\$0.0
F Trends		Total			590	\$0.0
F Setup	Initiate Project Audit	Total	+ +	800	843	\$0.0
	Induce Project Hudit Issued			1.460	1380	\$11.900.0
	⊞ Red			1,100	1203	\$0.0
	-			600	560	\$0.0
	🖽 Report Writing		-	7,400	7654	\$131,675.0
	Report Writing Fillow				22.141	\$810,875.0
			+	23,345		
	Yellow			23,345	22,141	
	Yellow Grand Total			23,345	22,141	>
	Yellow Grand Total <	nation: Number of Active Projects (month	-			(monthly chang

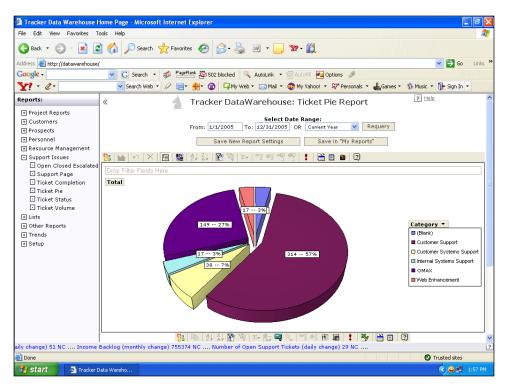
Project Portfolio reports

File Edit View Favorites	Tools Help							_
🚱 Back 🔹 🕥 - 💌 🕻	🗿 🏠 🔎 Search Favorites)	• 🎍 👿 •	📃 🚭	۲ <u>ا</u>			
lddress 👸 http://datawarehouse	e/						~	Go Links
Google -	Search 🔹 🚿 PageRank 🔯	1 409 bloc	ked 🛛 🔍 AutoLin	k 🔹 🗐 Auto	offil 🔯 Options 🕠	ß		
Y! · @·	Search Web 🔹 🖉 📑 👙				<u> </u>	- 🏹 Yahoo! 🔹 💥 Fii	nance 🝷 🖂 Mai	۱.
Reports:		From:	J/1/2005 To:	8/31/2005		ite 💙		
- Project Reports	1		PriName		~			
Activity Ledger					_			
Budget vs. Actual				Requery				
Expense Pie			Saua	New Report	Sottings			
Project History Graph			Save	New Kepult	setungs			
Project Portfolio								
Project Update		a az 1	1 mm mm Tay Tay	• I 🗙 . I fi	22 m (0)			
🖸 Time Pie	B ● 상 값 管 項 Σ+ 協 ●	₽ ~ <u></u>	a 9a 🔝 🌆	¥ 🌱 4				
+ Customers	Budget vs. Actual Report							
+ Prospects	Drop Filter Fields Here		Drop Column Fiel	de lleve				
	Project Code				tual Expenses B	udgeted Income Bud	aeted Time Bud	daeted Expens
	Project Code (Blank)	Ψ.			tual Expenses B \$1,250.75	udgeted Income Bud \$18,040.00	geted Time Buo 400	
+ Personnel		Ψ.	Actual Income Ac	tual Time A			-	\$1,000.0
	(Blank)	Ψ.	Actual Income Ac \$12,303.00	tual Time A 310	\$1,250.75	\$18,040.00	400	\$1,000.0 \$2,000.0
Personnel Resource Management Support Issues	(Blank) 00124	Ψ.	Actual Income Ac \$12,303.00 \$23,210.00	tual Time A 310 560	\$1,250.75 \$560.21	\$18,040.00 \$25,320.00	400 520	\$1,000.0 \$2,000.0 \$800.0
Personnel Resource Management Support Issues Lists Other Reports	(Blank) 00124 01219	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00	tual Time A 310 560 290	\$1,250.75 \$560.21 \$750.03	\$18,040.00 \$25,320.00 \$9,040.00	400 520 220	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0
Personnel Resource Management Support Issues Lists Other Reports	(Blank) 00124 01219 ALPHAWORKS	Ψ.	Actual Income Ac \$12,303.00 \$23,210.00 \$10,102.00 \$6,302.00	tual Time A 310 560 290 121	\$1,250.75 \$560.21 \$750.03 \$525.13	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00	400 520 220 150	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 00129 ALPHAWORKS AMSTRDM-N	Ψ.	Actual Income Ac \$12,303.00 \$23,210.00 \$10,102.00 \$6,302.00 \$11,743.00	tual Time A 310 560 290 121 304	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00	400 520 220 150 320	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,400.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL	Ψ.	Actual Income Ac \$12,303.00 \$23,210.00 \$10,102.00 \$6,302.00 \$11,743.00 \$12,403.00	tual Time A 310 560 290 121 304 325	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00 \$11,231.00	400 520 220 150 320 310	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,400.0 \$1,320.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BWELL BXCAGE	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00 \$6,302.00 \$11,743.00 \$12,403.00 \$9,873.00	tual Time Av 310 560 290 121 304 325 305	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12 \$203.12	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00 \$11,231.00 \$9,500.00	400 520 220 150 320 310 230	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,400.0 \$1,320.0 \$1,100.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BXCAGE DEPUNT801 DVX FARM-101	Ψ.	Actual Income Ac \$12,303.00 \$23,210.00 \$10,102.00 \$10,102.00 \$11,743.00 \$12,403.00 \$13,453.00 \$21,302.00 \$10,786.00	xtual Time Ar 310 560 290 121 304 325 305 315	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12 \$203.12 \$430.32	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$11,231.00 \$9,500.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00	400 520 220 150 320 310 230 335	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,400.0 \$1,320.0 \$1,100.0 \$1,100.0 \$1,250.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 01219 ALPHAWORKS AMSTRDM-N BWELL BXCAGE DEPUNT801 DVX FARM-101 R	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00 \$1,743.00 \$12,403.00 \$13,473.00 \$13,473.00 \$21,302.00 \$13,453.00 \$11,784.00 \$11,784.00	tual Time A 310 560 290 121 304 325 305 315 475 204 216	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12 \$203.12 \$430.32 \$987.65 \$654.03 \$231.21	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00 \$11,231.00 \$14,320.00 \$24,430.00 \$14,320.00 \$24,430.00 \$12,430.00	400 520 220 150 320 310 230 335 510 250 315	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,200.0 \$1,400.0 \$1,400.0 \$1,320.0 \$1,100.0 \$1,250.0 \$1,300.0 \$1,230.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BWCAGE DEPUNT801 DVX FARM-101 FLED HUMACK72	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$6,302.00 \$11,743.00 \$12,403.00 \$12,403.00 \$13,453.00 \$13,453.00 \$11,786.00 \$11,786.00 \$11,786.00	tual Time A 310 560 290 121 304 325 305 315 475 204 216 100	\$1,250.75 \$560.21 \$750.03 \$366.54 \$402.12 \$203.12 \$430.32 \$987.65 \$654.03 \$231.21 \$345.22	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00 \$11,231.00 \$14,320.00 \$24,430.00 \$14,320.00 \$24,430.00 \$10,500.00 \$12,430.00 \$8,000.00	400 520 220 320 310 230 335 510 230 335 510 250 315 215	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,250.0 \$1,400.0 \$1,400.0 \$1,320.0 \$1,100.0 \$1,250.0 \$1,300.0 \$1,230.0 \$1,230.0 \$950.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BXCAGE DEPUNT801 DVX FARM-101 FLED HUMACK72 ISIS	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00 \$11,743.00 \$11,743.00 \$12,403.00 \$13,453.00 \$13,453.00 \$13,453.00 \$11,744.00 \$11,744.00 \$17,432.00	tual Time A 310 560 290 121 304 325 305 315 475 204 216 100 360	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12 \$203.12 \$430.32 \$987.65 \$654.03 \$231.21 \$345.22 \$403.11	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,2340.00 \$11,231.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$12,430.00 \$12,430.00 \$18,340.00	400 520 220 150 320 310 230 335 510 250 315 215 410	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,400.0 \$1,320.0 \$1,320.0 \$1,25
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BXCAGE DEPUNT801 DVX FARM-101 FLED HUMACK72 ISIS JVILLE2005	Ψ.	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00 \$10,102.00 \$11,743.00 \$13,453.00 \$13,453.00 \$21,302.00 \$13,453.00 \$11,784.00 \$11,784.00 \$1,742.00 \$18,321.00	tual Time A 310 560 290 121 304 325 305 315 475 204 216 100 360 384	\$1,250.75 \$560.21 \$7550.03 \$525.13 \$366.54 \$402.12 \$430.32 \$967.65 \$654.03 \$231.21 \$345.22 \$403.11 \$315.21	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,340.00 \$11,231.00 \$14,320.00 \$24,430.00 \$24,430.00 \$10,500.00 \$12,430.00 \$12,430.00 \$12,540.00 \$17,540.00	400 520 220 320 310 230 335 510 250 315 215 215 410 390	\$1,000.0 \$2,000.0 \$2000.0 \$1,250.0 \$1,250.0 \$1,400.0 \$1,320.0 \$1,320.0 \$1,300.0 \$1,230.0 \$1,230.0 \$1,230.0 \$1,420.0 \$1,420.0
Personnel Resource Management Support Issues Lists Other Reports Trends	(Blank) 00124 01219 ALPHAWORKS AMSTROM-N BWELL BVCAGE DEPUNT801 DVX FARM-101 FLED HUMACK72 ISIS JVILLE2005 KADWELL	+ + + + + + + + + + + + + + + + + + +	Actual Income Act \$12,303.00 \$23,210.00 \$10,102.00 \$10,102.00 \$11,743.00 \$12,403.00 \$12,403.00 \$12,403.00 \$13,453.00 \$13,453.00 \$11,784.00 \$11,784.00 \$11,784.00 \$17,432.00 \$14,223.00 \$14,223.00	ttual Time A. 310 560 290 121 304 325 305 315 475 204 216 100 360 384 350	\$1,250.75 \$560.21 \$750.03 \$525.13 \$368.54 \$402.12 \$203.12 \$430.32 \$987.65 \$654.03 \$231.21 \$345.22 \$403.11 \$315.21	\$18,040.00 \$25,320.00 \$9,040.00 \$6,400.00 \$12,2340.00 \$11,231.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$12,430.00 \$12,430.00 \$18,340.00	400 520 220 310 335 510 250 315 215 410 390 340	\$1,000.0 \$2,000.0 \$2000.0 \$1,250.0 \$1,250.0 \$1,400.0 \$1,320.0 \$1,320.0 \$1,300.0 \$1,230.0 \$1,230.0 \$1,230.0 \$1,420.0 \$1,420.0
Personnel Personnel Resource Management Support Issues Lists Other Reports Trends Setup Setup	(Blank) 00124 01219 ALPHAWORKS AMSTRDM-N BWELL BXCAGE DEPUNT801 DVX FARM-101 FLED HUMACK72 ISIS JVILLE2005		Actual Income Act \$12,303.00 \$10,102.00 \$10,102.00 \$11,743.00 \$11,743.00 \$11,743.00 \$13,453.00 \$21,302.00 \$13,754.00 \$11,744.00 \$11,744.00 \$11,742.00 \$11,743.00 \$14,232.00	tual Time Av 310 560 290 121 304 325 305 315 475 204 216 100 360 384 350	\$1,250.75 \$560.21 \$750.03 \$525.13 \$366.54 \$402.12 \$203.12 \$430.32 \$987.65 \$654.03 \$231.21 \$345.22 \$403.11 \$315.21 \$421.54	\$18,040.00 \$53,320.00 \$6,400.00 \$12,240.00 \$11,231.00 \$9,500.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$14,320.00 \$12,440.00 \$17,540.00 \$15,320.00	400 520 220 150 320 310 230 335 510 250 315 215 410 340 	\$1,000.0 \$2,000.0 \$800.0 \$1,250.0 \$1,100.0 \$1,320.0 \$1,300.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,200.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,240.0 \$1,250.0 \$1,250.0 \$1,100.0 \$1,200.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,300.0 \$1,20

Budget vs. Actual reports

Tracker Data Warehouse	Home Page - Micro	soft Internet Explorer				
	ools Help					
🔇 Back 🔹 🚫 - 💌 😰	👔 🏠 🔎 Search	h 🤺 Favorites 🙆 👔	3- 🎍 💌 - 🗾 🗴	? - 🎉		
Address 🕘 http://datawarehouse,	1					🗸 🄁 Go 🛛 Links 🎽
Google -	G Search	• 🚿 PageRank 🔯 502	blocked 📉 AutoLink 🝷 🗐	AutoFill 🛛 ঝ Options	ß	
Y! . l.	Search We	• 🖉 📑 🐠 🚳	📮 My Web 🔹 🖂 Mail 🔹 🎯	My Yahoo! 👻 💥 Pe	rsonals 🔹 📥 Games 🔹 🕺	Music 🝷 🚺 Sign In 🝷
Reports:	«	Tracke	r DataWarehouse:	Head Count	Report	Help Open Printable Version
Project Reports						
Customers Prospects		From: 1/		OR Current Month	V Requery	
Personnel		Profit: 17	1/2003 10: 1/31/2003	OR Current Month	ixequery	
Head Count			Save New Report Settings	Save in "	My Reports"	
🖸 Time Card		鬼 🗈 🗛 🖾 🕿	Tel 🖂 🐂 🖬 🖉 🔧 🖷 🔹	- 徳 禰 ! 🌂	/ 🗎 🗉 🕜	
Time Compliance		Head Count Report		2 TS 40 ¥ 🤧		
+ Resource Management		Drop Filter Fields Here	L			
Support Issues					Drop Column F	ields Here
H Lists H Other Reports			 Employee Department 			ne 🔻
 ➡ Outler Reports ➡ Trends ➡ Setup 		⊟ Bizco	☐ Administration	Corporate	Ashley Admin Clarisse Ceo Hannah HR Mark Manager Victor Vicepre	
			🖻 Engineering	Products	Carlos Compu Ernie Employe Joe User	
			E Finance	Corporate	* Boris Beancou Pablo Purchas Patty Payroll	
			🖃 Marketing	Marketing	+ Moses Market Sally Sales	er 2
roject Information: Number of a	Active Projects (mo	nthly change) 39 NC N	lumber of Completed Projec	ts (monthly change)) 0 NC Number of Ov	verdue Projects (monthly cha?
Done						Trusted sites
🐉 start 🛛 🗿 Tracker D	Data Wareho					🔇 😂 💕 10:23 AM

Headcount reports



Support Ticket Pie reports

Google - 🔽 😧 Search 🔹 🐲 PageRank 💁 409 blocked 🔌 AutoLink 🔹 💮 AutoFill 🛃 Options 🥒	File Edit View Favorites To	ools Help								
Coogle + Search * Parsherk & 109 bloded & AutoLik * Matchill & Options # Project Reports 	🌀 Back 🔹 🌍 🕘 🛃 🧟	🕯 🏠 🔎 Search 👷 Fa	vorites 🥝	8-	🎍 🗷 • 🗔 🧣	2 🛍				
teports: Customers	Address 🙆 http://datawarehouse/								Image: A state of the state	50 Links
Project Reports Customers Customers Customers Customers Customers Prospects Personnel Save New Report Settings Save in "My Reports Cetegory Open Boll % New Tickets % Closed/Not Esc % Open EOM Business Admin Solution Category Open Boll % New Tickets % Closed/Los % Open EOM Business Admin Solution Category Open Boll % New Tickets % Closed/Los % Open EOM Business Admin Solution Category Open Boll % New Tickets % Closed/Los % Open EOM Business Admin Solution Category Open Boll % New Tickets % Closed/Los % Open EOM Business Admin Solution Customer Support Intermal IT and Phones Solution Customer Support Solution Solution Customer Support Solution	Google -	🔽 🖸 Search 🔹 🚿	PageRank 🔯	409 blocked	f 🖄 AutoLink 🝷 🗐	AutoFill 📉 🛛	Options 🪽	9		
Project Reports Select Date Renge: Current Month Select Date Renge: From: 5/1/2006 OR Last Month ♥ Requery Prospects Save New Report Settings Save in "My Reports" Support Issues Save New Report Settings Save in "My Reports" Other Reports Settings Save New Report Settings Save In "My Reports" Other Reports Save New Report Settings Save In "My Reports" Other Reports Save New Report Settings Save In "My Reports" Web Reports Does DM % New Tickets % Closed/Not Esc % Open EOM Business Admin 25 47.17% 10.00% 5 17.86% 3 23.08% 5 W My Reports Internal IT and Phones 1 11 20.75% 40.00% 11 39.29% 4 30.76% 11	Reports:	u	. т	racko	DataWaraha		2 Do	? Help		
Current Month From: \$/1/2006 To: [7/3/2006 0. Last Month ♥ Requery Presspects Save New Report Settings Save in "My Reports" Resource Management Save New Report Settings Save in "My Reports" Other Reports Category Image Nonthe Image Nonthe Other Reports 2006 Image Nonthe Image Nonthe Email Reports Category Open BOM % New Tickets % Closed/Not Esc % Open EOM Email Reports Customer Support 11 20.75% 40.00% 5 17.66% 3 23.08% 5 My Reports Intermail T and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8	+ Project Reports		3	гаскег	Datawarenot	ISC: UCE	2 KE	JUIL SUPER	Printable Version	
Current Month From: 5/1/2006 OR Last Month Requery Prospects Save New Report Settings Save in "My Reports" Personnel Support Issues OCE 3 Report Other Reports OCE 3 Report Dop Filter Fields Here Other Reports B2006 B2006 Setup Dop Filter Fields Here Closed/Not Esc % Web Reports Category Open BOM % New Tickets % Closed/Not Esc % Benness Admin 25 47.17% 10.00% 5 3.23.06% 5 Email Reports Customer Support 1 12.07% 40.00% 11 39.29% 4 30.76% 11 Intermail T and Phones 3 5.66% 0.00% 2 7.14% 3 23.06% 8	+ Customers				Select Date I	anne:				
IP respondel Save New Report Settings Save in "My Reports" Personnel Save New Report Settings Save in "My Reports" Sesure Management Save New Report Settings Save in "My Reports" Uitst OCE 3 Report Image Note Settings Image Note Settings Other Reports Drop Filter Fields Here Image Note Settings Image Note Settings Setup Image Note Settings Image Note Settings Image Note Settings Web Reports Category Open BOM % New Tickets % Closed/Not Escl % Open EOM Business Admin 25 47.17% 10.00% 5 17.86% 3 23.08% 5 My Reports Internal IT and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8	⊕ Current Month		From: 5/1.	/2006			*	Requery		
Image: Resource Management Second Management Second Resource Management Second Management Subscription Second Management Other Reports OCE 3 Report Other Reports Drop Filter Fields Here Setup 2006 Web Reports Category Cene BoM % New Tickets % Closed/Koc % Closed/Not Esc % Dusiness Admin 25 47.17% My Reports Internal IT and Phones Internal IT and Phones 3 5.66% Outow 27.14% 3 23.08%	+ Prospects									
Support Issues Support Issues Support Issues Support Issues Support Issues Gote 3 Reports OCE 3 Report Support Issues Support Issues Support Issues Web Reports Category Open BOM % New Tickets % Closed/Kot Esc % Open EOM Business Admin 25 47.17% 10.00% 5 17.66% 3 23.06% 5 My Reports Customer Support 1 20.75% 40.00% 11 39.29% 4 30.76% 11 Internal IT and Phones 3 5.66% 0.00% 27.14% 3 23.08% 8	+ Personnel		S.	ave New I	Report Settings	Save in	n "My Rej	ports"		
Component sources OCE 3 Report Diats Drop Filter Field's Here Other Reports Drop Filter Field's Here Status B 2006 Web Reports Closed/Files Email Reports Category Customer Support 11 20.75% 40.00% 11 39.29% 4 30.76% Internal IT and Phones 3 5.66% 0.00% 2 7.14% 3 23.08%	+ Resource Management	Co Co A Z No 9		- % I		X. 🕰 📼	12			
Drop Filter Fields Here Other Reports Years * Months Base Closed/Not Esc % Closed/Not Esc % Open EOM Base Years * Months Closed/Not Esc % Closed/Not Esc % Open EOM Base Years * Months Years * Months Closed/Not Esc % Closed/Not Esc % Open EOM Base Years Years * Months Years * Months Closed/Not Esc % Closed/Not Esc % Open EOM Base Years Years <td></td> <td></td> <td></td> <td></td> <td>ar *3 18 40 ↓</td> <td></td> <td></td> <td></td> <td></td> <td></td>					ar *3 18 40 ↓					
Other Reports Years ▼ Months Trends ⊞ 2006 Setup □ Web Reports Category Email Reports 00% Duriness Admin 25 My Reports Category Open BOM % New Tickets % Closed/Koc % Closed/Not Escl % Customer Support 11 Internal IT and Phones 3 3 5.66% 0.00% 27.14% 3 23.06%										
Bestup Image: Constraint of the second			Years V	1onths						
Web Reports Category Open EOM New Tickets Closed/Eac Closed/Not Esc Open EOM Email Reports Business Admin * 25 47.17% 10.00% 5 17.86% 3 23.08% 5 My Reports Customer Support * 11 20.75% 40.00% 11 39.29% 4 30.76% 11 Internal T and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8			⊞ 2006						5-5	
Web										
∐Email Reports Business Admin ± 25 47.17% 10.00% 5 17.86% 3 23.08% 5 ⊡ My Reports Customer Support ± 11 20.75% 40.00% 11 39.29% 4 30.76% 11 Image: My Reports Internal T and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8		Category 🔻		%	New Tickets %	Closed/Esc	%	Closed/Not Esc %	Open EOM	
My Reports Customer Support * 11 20.75% 40.00% 11 39.29% 4 30.76% 11 Internal IT and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8	🛨 Email Reports	Business Admin	25	47.17%	10.00%	5	17.86%	3 23.08	% 5	
Internal IT and Phones 3 5.66% 0.00% 2 7.14% 3 23.08% 8	🖂 Mu Danasta	Customer Support	11	20.75%	40.00%	11	39.29%	4 30.76	% 11	
Mail In Requests • 12 22.65% 20.00% 4 14.29% 0 20.00% 9 Pre Sales • 2 3.77% 30.00% 6 21.42% 3 23.08% 7 Grand Total • 53 100.00% 100.00% 28 100.00% 13 100.00% 40	H My Reports		3	5.66%	0.00%	2	7.14%	3 23.08	% 8	
Pre Sales ± 2 3.77% 30.00% 6 21.42% 3 2.3.8% 7 Grand Total ± 53 100.00% 100.00% 28 100.00% 13 100.00% 40		Mail-In Requests	12	22.65%	20.00%	4	14.29%	0 20.00	1% 9	
Grand Total 🚊 53 100.00% 100.00% 28 100.00% 13 100.00% 40		Pre Sales +	2	3.77%	30.00%	6	21.42%	3 23.08	% 7	
		Grand Total	53	100.00%	100.00%	28	100.00%	13 100.00	40	
		nge) 12 NC								

Open/ Closed/ Escalated Ticket reports

File Edit View Favorites T	Home Page - Microsoft Internet Explorer Tools Help	
🌏 Back 🔹 🛞 - 💌 😰	🗿 🏠 🔎 Search 🤺 Favorites 🤣 😥 - 嫨 🔟 - 🛄 🐄 - 🎇	
Address 🥘 http://datawarehouse,	2	So Links
Google -	🔽 💽 Search 🔹 🛷 PagePlank 🔯 502 blocked 🛛 🌂 AutoLink 🔹 🗐 AutoFill 🙀 Options 🖉	
Y! · @·	😴 Search Web 🔻 🖉 🚍 🛛 🏶 😨 🎧 🖓 My Web 👻 🖂 Mail 👻 🎯 My Yahool 💌 💥 Personals 👻 📥 Games 💌	n Music 🔹 🚺 Sign In 🔹
Reports:	« A Tracker DataWarehouse: Project Update Report	? Help
Project Reports Activity Ledger Budget vs. Actual Expense Pie Project History Graph	Select Date Range: From: 1/01/2005 To: 10/21/2005 OR Current Month V Requery Save New Report Settings	
 Project Portfolio Project Update Time Pie Customers Prospects 	명 팀 쉽 사 환 환 역 가 값 목 이 가 값 물 이 가 값 특 이 가 가 다 다 다 다 다 다 다 다 다 다 다 다 다 다 다 다 다	
Personnel Support Issues Lists Other Reports Trends Tends Fisture	Project Name Command Command Project Status Backup Server for Releigh 10/30/20 Ardwe Status Project Status Charge Back Functionality 8/29/200 Current Revision Project Status Domino 6 Migration 10/30/200 Project Thorsky Project Status General Work for HR 7/31/200 Project Troity Project Status 10/30/200 Project Troity Berlow Status Seneral Status	
	Group Benefits •) •/3/12/01 •: •:	,
	Project Management 9/15/200 Add to Row Area	>
	nber of Active Projects (monthly change) 41 📥 1 Number or Completed Projects (monthly change) 0 NC N	
Done		Trusted sites

Configure reports with pivot tables

File Edit View Favorites Tools Help
🕲 Back - 🐑 - 🖹 🗟 🏠 🔎 Search 👷 Favorites 🚱 🔗 - 🌺 🗹 - 🛄 🎦 - 🎇
Address 🔊 http://localhost/Tracker/Default.htm 🔍 🈏 Go Uniks
Coogle - C Search - 🥩 PagePanh 🔯 409 blocked 🖄 AutoLink - 🗇 AutoFill 🙀 Options 🥒
Y · 🖉 · Search Web · 🖉 📄 🎂 🕼 🤪 Wy Web • 🖂 Mail • 🎯 My Yahool • 🖓 Personals • 🔮 Basketbal • 🛓 Games • 🚯 Music •
Reports: Report Menu Edit Form Projeck Reports Select Report Name: Budget by Month Create New Report Rename report Personnel Select Report Category: Other Reports Copy Report Delete Report Support Issues Is Report Description: Display sable? Copy Report Delete Report Other Reports Report Description: Displays a breakdown of costs/income for current Delete Report Category Menu Editor Stored Procedure Name: Report.MuntFull WIPTS V Category Menu Editor Deletu Date Range: Current Menuh Sapehort? Current Menuh Trend Reports Editor Snapshot report? V Save Current Settings Cancel Current Report Link:Report.Num#Budget By Month Save Current Settings Cancel Current Report Settor Save Current Settings Cancel Current Report Link:Report.Num#Budget By Month Save Current Settings Cancel
Number of Completed Projects (monthly change) 0 NC Number of Overdue Projects (monthly change) 40 🔺 2 Number of Employees (monthly change) 13 NC Number Done

Create customized reports