

Customers

www.TrackerSuite.com/Customer



Automation Centre www.Acentre.com 435 E. 9th Street Tucson,. AZ 85705 (520) 882 - 9287 (phone) (520) 623-8721 (fax)



Customer Tracker

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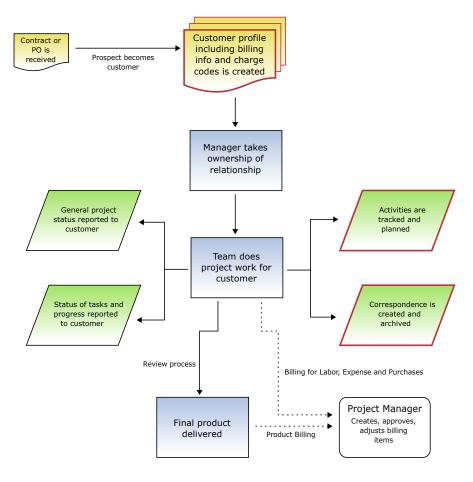


Improve your CRM through Lotus Notes and the Web

Customer Tracker simplifies your customer service processes by allowing other Tracker modules electronic access to current customer data, eliminating the need to manually enter customer information that is already available. Customer Tracker provides a central location for customer contact information, documents, files, support contracts and more.

Through the **Tracker Portal**, Customer Tracker provides an Internet gateway for customer services, allowing customers to log in to request new projects, submit support requests and review current tickets, update their profile and add new contacts. New contacts are automatically rolled into a Customer address database.

Prospect Tracker, a sales force automation module, is integrated with Customer Tracker. If a prospect becomes a customer, their company profile and related data can be imported into Customer Tracker, eliminating the need to re-enter data.



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	Project: Bizco Customer Project Tracker	Active As Df: 11/29/2004			
Support Contracts	Project: Bizco Project Tracker	ACI/C AS 01. 11/23/2004			
	Brannick, Craig	Phone: 781-444-2932 Fax: 781-444-3293			
References	Burch, Frank	Phone: 781-334-0228 Fax: 781-334-2933			
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Manage customers in a central location

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Customer profile

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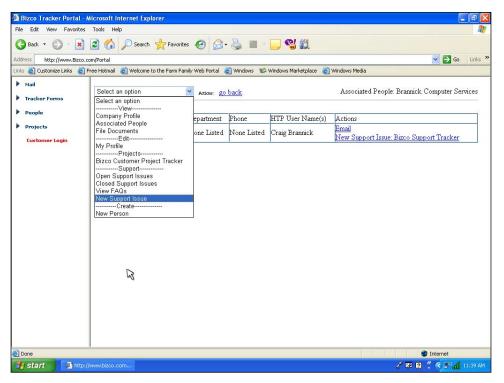
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Name: Craig T. Brannick Email: Craig.Brannick@BrannickCS.com	Phone: 781-444-2932 Fax: 781-444-3293	
Craig.Brannick@BrannickCo.com	101-444-3233	
Business Personal Comments Administration		
Business Personal Comments Administration		1
Company Info	Work Info	
	Job Title: Vice President	
Address: 384 W May Suite 686	Division: Sales	
Boston, MA 02188	Department: Sales	
	Cost Center: Sales Employee ID: 193	
	Location: Boston	
Organize	Manager: Ashley Admin/demo	
Category: Infrastructure, Managers Contact Type: Primary	Assistant: Brenda Speny	
Contact Type: Primary		
Personal		
Contact Type: Primary Personal Personal Personal Address: 4975 Gant Boston, MA 102194	Home Contact Info	
Address: 4875 Gant	Home Phone: 781-394-3844	
Boston, MA 02194	Home Fax: 781-456-9833	
<u>C</u>	/61-400-9833	
Family Info		
Spouse: Amelia Brannick		
Children: Scotty Brannick, Cecelia Brannick		
Birthday: 12/29/1964		
Anniversary: 03/15/1994		
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Customer personnel profile

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Manage support contracts

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Customer self service over the Web