

# BPM for Notes Touted

InfoWorld  
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Automation Centre this week announced Tracker Suite 7.2, a business process management suite for Lotus Notes and Domino that features a more refined user interface.

With the new version, the user interface requires fewer clicks to navigate. Also included in release 7.2 are drag-and-drop collaboration folders, business dashboards and upgrades intended to streamline business operations, the company said.

Tracker Suite 7.2 provides access to project plans, resource schedules and work authorizations. A workflow engine featured in the product has been redesigned to incorporate "smart" routing so that if someone is out of the office, work is automatically rerouted.

Timesheets, project files and other documents can be organized with a drag-and-drop capability.

Project Tracker, the IT and project management application within the suite, now offers improved service-level agreement-tracking through a ticket dashboard that follows trouble tickets.

Also, users can send email invitations to meetings and track who has accepted. Users also can log action topics from the meeting and send out action items.

Online meetings can be scheduled with Project Tracker as well via email.

Version 7.2 of Tracker Suite is set to ship on February 14. The product was announced at the Lotusphere 2007 conference in Orlando, Fla., this week.



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